

Why say 'Yes' to SpeechQ for Radiology?

We asked our SpeechQ sites to tell you why.

IWK Health Centre Halifax, Nova Scotia

Before SpeechQ for Radiology

We had eight Radiologists and up to 4 residents at any given time reporting. Our turn around time then was 48 hours (but generally went much longer depending on when they signed their paper reports. We had 3 transcriptionists

After SpeechQ for Radiology

We currently have eight Radiologists and up to 4 residents reporting. Our turn around time currently is anywhere up to 2 hours. We currently have one transcriptionist which is now called a medical editor as she does only edits and any interface corrections required. The impact SpeechQ had for us is that no longer do we have in-house physicians looking for patient reports because they are completed and on the system so quickly they can access them from the floors. As well the impact is better patient care for outside physicians as they have the reports in their offices same day due to SpeechQ and automated faxing of reports.

Bonnie Horne

Clinical Coordinator Diagnostic Imaging
IWK Health Centre,
Halifax, Nova Scotia

Quinte Healthcare Corporation Belleville, Ontario

Before SpeechQ for Radiology

We had long TAT times for all of our reports. Due to this, the Radiologists were constantly interrupted by ER departments, Nursing Units and Physicians' offices looking for reports. This also impacted our clerical staff as they were constantly receiving phone calls requesting copies of the Diagnostic Imaging report. Either they had not been dictated yet or they were waiting for the Radiologists to sign them off.

After SpeechQ for Radiology

With fewer interruptions, the Radiologists are able to dedicate more of their time to their image interpretation and dictations. This has allowed us to increase the number of examinations performed in the department. The Radiologists front-end edit 99.7% of the reports at our site. Once they sign-off the report, it is available across the corporation and in many cases is faxed directly to the Physicians' offices within minutes of their sign-off. This has significantly reduced ER department wait times and has dramatically increased the quality of patient care, not only on the Nursing units, but for patients arriving from a Physicians' office.

Dianna Kiss

PACS Administrator
Quinte Healthcare Corporation
Belleville, Ontario

Horizon Health Network Moncton, New Brunswick

Before SpeechQ for Radiology

Prior to implementation of SpeechQ for Radiology, the standard turnaround time for Medical Imaging reports could vary from several days to weeks. This delay hindered both departmental and institutional goals to meet customer expectations for turnaround time. In the Fall of 2008 we had 5 Full time Transcriptionists and 3 casual Transcriptionists—most of whom were working Full time hours in our Department. The average turnaround time from Dictated to Transcribed before Speech Q was 192 hrs (July 2008 average).

After SpeechQ for Radiology

Post-Go-Live immediate results were noted. One month Post-Go-Live the Turnaround time from Dictated to Transcribed significantly reduced to 1.5 hrs. After the third month, one Full time Transcriptionist remained in our Department supplementing her time with other related duties. After one year post-Go-Live only 1% of dictations on average per month is being sent to Transcription for review. Since our Radiologists now have complete control over their report workflow, our dictated to signed turnaround time has now reduced from weeks to mere minutes. The availability of electronic reports promptly after patient examinations are performed contributes to improved patient care by providing results more quickly and efficiently."

Carole Daigle

PACS Administrator
Department of Medical Imaging/Service
d'imagerie Médicale
Horizon Health Network/Réseau de santé Horizon
Zone 1- Moncton, New Brunswick



LANIER
HEALTHCARE CANADA

A CANADIAN SOLUTIONS COMPANY

www.lhcc.ca