



Dolbey Speech Recognition is awarded “Best in KLAS”

Dolbey’s Fusion Speech® ranks #1.

CINCINNATI, OH – For the second consecutive year, Dolbey Fusion Speech was ranked #1 in the Speech Recognition segment of the 2013 Best in KLAS: Software and Services report. KLAS is an independent healthcare research firm that recognizes the technology and service organizations that excelled in helping providers deliver better care. The highly regarded Best in KLAS award is a culmination of vendor scores collected from customer evaluations through in depth interviews in categories such as service and support, sales and contracting, implementation, training, product functionality and customer satisfaction.

“We listened to the providers, and these are the results,” said Adam Gale, CEO and president of KLAS Research. “This report isn’t about KLAS. It is a reflection of thousands of providers who wanted to be heard and counted. That is the reason top-performing vendors should be proud of their achievements.”

Dolbey and Company President, Jerry Dolbey, reflected on the “Best in KLAS” award during Dolbey’s 100th anniversary year: “In 1914, my grandfather met with Thomas Edison and signed on as an Edison Dictation dealer. Now, 100 years later, Dolbey remains on the cutting edge of technology and innovation within the medical dictation and document creation industry. I cannot think of a better way to celebrate our 100th anniversary than to earn Best in KLAS awards for the past two years. Our customers inspire and support high quality products in a fast-changing market and we value their recognition.”

Speech recognition continues as the focal point of Dolbey’s Fusion Suite™ of products. Dolbey brings the power of speech recognition to transcription and integrates speech with major HIM, radiology, pathology, physician practice and ED software. These award-winning products deliver robust documentation tools to providers, enhancing patient care, efficiency, and regulatory compliance.

About KLAS

KLAS is a research firm on a global mission to improve healthcare delivery by enabling providers to be heard and to be counted. Working with thousands of healthcare executives and clinicians, KLAS gathers data on software, services, medical equipment, and infrastructure systems to deliver timely reports, trends, and statistical overviews. The research directly represents the provider voice and acts as a catalyst for improving vendor performance. KLAS was founded in 1996, and their staff and advisory board members average 25 years of healthcare information technology experience.

About Dolbey

Dolbey is a leader in providing dictation, transcription, coding solutions and speech recognition powered by Nuance’s SpeechMagic™ for healthcare in the United States and Canada. Together, Dolbey and Company, Inc. and Dolbey Systems, Inc. offer the award winning Fusion Suite™ of integrated products.

For further information, please contact:

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